

Ref No:	SRC/HS/003
Date:	20/06/2020
Date to be Reviewed:	20/06/2021
Revision:	05

## **SRC Infrastructure Quality Policy**

It is the policy of the Directors of SRC Infrastructure to maintain a Quality Management System with all the necessary documentation for registration to ISO 9001:2015 and also to ensure that the service provided meets the requirements of the customer and all statutory and legal requirements.

A planned Quality Management System (QMS) has been introduced to ensure that the services provided conform to both client and SRC's goals.

To achieve, maintain and continually improve the desired quality, SRC Infrastructure requires the commitment and participation of all personnel in the organisation and everyone in SRC Infrastructure must seek at all times to:

- a) Take responsibility for achieving and sustaining the quality of their work so as continually to meet the stated or implied needs and expectations of the client.
- b) Resolve and/or prevent from occurring all deficiencies and client complaints throughout the organisation.
- c) To improve SRC Infrastructure's goals of profitability and quality of service.

The Directors retain overall responsibility for the maintenance and operation of the Quality Management System and its continuous improvement.

The Directors are also responsible for ensuring that all personnel are adequately trained and experienced in all aspects of their work, including quality.

This Quality Policy, and the company objectives, are reviewed at the Management Review meetings to ensure they are still applicable to the company.

The Directors have appointed a Quality Manager who is responsible for all quality matters.

Signed



Ashley Butterworth  
Managing Director